

**THE KEYS OF TROPLONG MONDOT:  
STAYING IN A PEACEFUL SETTING**

Under the careful and loving eye of General Manager, Aymeric de Gironde and his team, the entire guest journey at Château Troplong Mondot is implemented with sustainability and safety in mind – from the wine tastings to touch-point check-ins and daily cleaning.

Upon reopening on 2 June, in a post COVID-19 lock-down world, the following measures will be in place:

**PHYSICAL DISTANCING**

- ❖ The remote nature and private experiences enjoyed within the 36-hectares on the Château Troplong Mondot Estate gives the property a unique advantage when it comes to physical distancing.
- ❖ Beyond the expanse of vines and grounds, all guest visits remain private --- only a personal host will prepare and welcome guests, seeing to all their individualized needs. Social distancing measures will be enforced around Château Troplong Mondot's tasting table as well.
- ❖ There is no check-in reception desk and guests will not be mixed with day-visitors to support distancing standards.
- ❖ Guests have access to a private terrace in each room to enjoy breakfast, wine and tapas and remain socially distanced. All meals are served directly to the guest; no buffet-style meals.

**STAFF TRAINING**

The estate has provided cross-functional safety training to all staff which enables its multifaceted team members to assist wherever they are needed most and allows for fewer employees to interact with guests during each stay.

**HYGIENIC PRACTICES**

- ❖ Disinfection stations have been set up at all key entry ways, with mobile sanitary kits available for guests in-room.
- ❖ Dependent on guest preferences, daily dry-steam cleaning with certified anti-microbial products will be used in-room.
- ❖ Intensified common area cleanings, on a set time-schedule has been implemented as well.
- ❖ Individual spittoons will be made available during all tastings.